ប្រសិទ្ធភាពហ្វាយណេន
Prasethpheap Finance

Complaint number: .....

Date of complaint: ..... / ..... / .....

Customer Complaint Form

1. Personal information or customer representative:

- Name..... Gender..... Date of Birth...../...../.....Current Address: Home Number..... Street.....Village..... Commune / Sangkat..... City / District / Khan.....Capital / Province.....
- Account Number..... ☐ None
- Phone Number.....Email.....

2. Subject of Complaint (Please select the subject of any claim related to your claim):

☐ 1.Services and products ☐ 2. Abuse ☐ 3. Credit collection ☐ 4. Fraud

☐ 5. Dissatisfaction with staff ☐ 6. Interest calculation ☐ 7. Other.....

3. Type of product or service being sued (please select):

☐1. Business Loans ☐2. Agricultural Loans ☐3. Real Estate Loans ☐4.Vehicle Loans ☐5. Personal Loans

☐6. Education Loans ☐7. Staff Loan ☐8. Other.....

4. Reason for complaint: .....

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5. Complaints through:

☐1. Oral ☐2. Phone ☐3. Ticket ☐4. Email ☐5. Other.....

Warranty

I would like to give a thumbs up to acknowledge and allow the institution to download my data in resolving complaints and reporting and / or disclosing information to the National Bank of Cambodia and other relevant authorities. I certify that the information provided above is true and correct. To testify, I would like to provide a thumbprint to confirm:

Date: ..... / ..... / ..... Plaintiff´s thumbprint.....

PF-CC-001